

Motueka TOP 10 Holiday Park

We welcome you and we will do everything possible to ensure your stay is a comfortable and enjoyable one.

10 Fearon Street, Motueka 7120, New Zealand

T: +64 3 528 7189 / 0800 668 835

E: info@motuekatop10.co.nz

W: motuekatop10.co.nz

Join the TOP 10 Club and SAVE 10% right now!



SAVE 10% at TOP 10 Holiday Parks (up to \$40 per stay).



SAVE \$\$\$ everywhere with 300+ member benefits.



BIG SAVINGS on Interislander ferry travel and on-board purchases.



BIG SAVINGS on Scenic Train journeys and on-board purchases.



SAVE 10% at over 130 fully branded BIG4 Holiday Parks around Australia (up to \$50 per stay).

JOIN ONLINE AT top10.co.nz

Guest Information

After hours A 24 hour call button is located at the front of Reception to contact the duty manager in case of emergency or disturbance.

Arrivals & departures Arrivals from 2pm onwards. Balance of accounts is payable on arrival. Payment must be made for full time booked.

Breakages Please report any damage or breakages, so that we can repair and replace. Guests staying at Motueka Top 10 Holiday Park take full responsibility for any damage and or/ breakages incurred during their stay and will supply a credit card as security or pay a \$100 cash bond. All damage must be reported to reception during your stay. Damage or stolen property will result in the credit card on file being charged for replacement or repairs. In the result of a room requiring excessive cleaning, a cleaning fee of \$150 will be charged to the credit card on file

Cancellations 8 Feb - 19 Dec: Reservations are only confirmed on receipt of at least one nights deposit with balance due on arrival. A refund will be given if your unit or site is cancelled at least 72 hours prior to the arrival time of 2pm on the expected day of arrival, less a \$25 administration fee. If cancelled within 72 hours of expected arrival, no refund will be entitled. If an amendment results in shortening your stay, no refund will be made, unless more than 72 hours' notice is given.

20 Dec - 7 Feb: Reservations are only confirmed on receipt of full payment. A refund will be given if your unit or site is cancelled at least 28 days prior to the arrival time of 2pm on the expected day of arrival, less a \$50 administration fee per unit or site. If cancelled within 28 days of expected arrival no refund will be entitled. If an amendment results in shortening your stay, no refund will be given.

Carwash A carwash station is available free of charge for guests use. Please use the map for car wash location.

Conduct To ensure that all guests have a pleasant stay we expect common sense and consideration to be shown at all times. This includes reasonable behaviour and dress at all times. All alcohol is to be consumed on your site or in your unit. No noise between 10pm and 7am.

Credit card All credit charges will incur a credit card processing fee.

Disability accessible bathroom There is a disability bathroom located at block 1 communal facilities behind the 2 story conference and kitchen building.

Emergency In case of emergency dial 111 (phone located next to reception) and advise the duty manager of the situation. We are located at 10 Fearon St. Motueka.

Fires or naked flames Strictly no fires, charcoal BBQ's or naked flames including candles permitted in the Holiday Park. Please do not be offended if you are asked to put your naked flame out.

Fireworks Absolutely no fireworks are permitted in the Holiday Park. Any fireworks let off will result in immediate expulsion from the Holiday Park with no refund on fees paid.

Laundry 2 x \$2 coins for a wash and 2 x \$2 coins for 48 minutes drying. Guest use laundries and clothes lines at their own risk and Motueka TOP 10 will not be liable for misplaced or stolen items

Local attractions We are able to book most attractions and activities including Wine Tours in the Nelson area as well as the Abel Tasman National Park – ask us first as our local knowledge is extensive. Vehicle and luggage storage available.

No smoking So that all our guests may be smoke free we enforce a NO SMOKING policy in all our accommodation & communal areas. A \$200 surcharge will be applied if any evidence of smoking has occurred in a unit.

Pets No animals are allowed into the Holiday Park unless prior arrangement has been made with the owners. Absolutely no animals allowed in any of the accommodation. \$200 surcharge will be applied if evidence of an animal is found in the unit. Only guests staying on sites may be allowed to bring a dog with prior approval by Management at Motueka TOP 10.

WiFi Guest WIFI is unlimited and the 4 digit pass code can be obtained from reception. If you are experiencing connectivity issues, please type into your web browser bbc.co.nz, this will prompt the web page to appear for you to put the WIFI password in.

Visitors ALL visitors are to report to Reception on arrival and to pay the visitor fee. Visitors are required to leave the Holiday Park by 9pm.

TOP 10 Club Card Membership -Local Discounts

Activities 1-9

Must be booked directly with Motueka TOP 10 Holiday Park to receive discount or enhancement.

Services 10-11

Only available on presentation of your TOP 10 Club Card to the owner/operator directly.



TASMAN





\$5 OFF









Phone: **03 528 4196**

DISCOVERER DAY The ultimate boat cruise and

unguided walk combination, Usually \$120





\$5 DISCOUNT off Tokongawhā (Split Apple Rock) trip

FREE SPA!

One free spa for TOP 10 Club Members with your stay.

\$10 BIKE HIRE for TOP 10 Club Members. WiFi CODE #

Key

- Hard Powered Sites
- Grassed Powered Sites
- Grassed Non-powered Sites
- T Clothesline
- Recycling

- **Swimming** pool
- ₩ BBQ
- Herb Garden
- **Ġ** Disability access
- Ŭ TV



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