



# Queenstown TOP 10 Holiday Park

We welcome you and we will do everything possible to ensure your stay is a comfortable and enjoyable one.

70 Arthurs Point Road, Queenstown, 9348, New Zealand  
 T: +64 3 442 9306 / 0800 462 267  
 E: reception.2qt@hhp.nz  
 W: qtowntop10.co.nz

## Join the TOP 10 Club and SAVE 10% right now!

-  SAVE 10% at TOP 10 Holiday Parks (up to \$40 per stay)
-  SAVE \$\$\$ everywhere with 300+ member benefits
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JOIN ONLINE AT [top10.co.nz](http://top10.co.nz)

## Guest Information

### Accidents

Please report all accidents & incidents so that we can take the necessary action.

### Bag Storage

We offer bag storage for up to 24 hours. Cost is \$5 per bag. Please enquire at reception.

### Bike Storage

Talk to reception to access this.

### Bike Hire

We offer e-bike hire. Please enquire at reception for more information.

### Boots

Please remove ski boots, tramping boots or dirty footwear before entering any buildings.

### Conduct

Please show consideration for other campers by keeping noise down. We require complete quietness between 10pm and 7am. There is to be no amplified noise at any time within the Park, which

includes speakers and TVs. Alcohol is to be consumed on your site or in your unit only.

### Checkout

Checkout time is 10:00am. If you wish to stay additional nights, please see Reception before 9:00am.

### Drying Room

Talk to reception to access this.

### Electrical Warrant

All vehicles connected to a power point must have a current electrical warrant. Power to tents must only connect with an isolating transformer, which meets current electrical regulations.

### Emergency

In cases relating to police, fire or ambulance please call 111. Please make yourself familiar with our evacuation procedure in case of any unforeseen emergency. For urgent matters, please call

03 442 9306 during reception hours. For after-hours park-related issues, use the urgent call button located outside reception. We are located at 70 Arthurs Point, Arthurs Point, Queenstown.

### Laundry

The laundry is open 24 hours. A clothesline is located behind the children's playground, and laundry powder is available for purchase from the kiosk in the laundry room.

### Pets

Pets are only allowed during certain times of the year and only with the express permission from the Managers and are NOT allowed in the accommodation or facilities. Arrangement for bringing a pet into the Holiday Park must be made prior to arrival.

### Reception Hours

We are open from 8:00am – 8:00pm (hours may vary).

### Shuttle

We offer a shuttle into town. Please see reception for departure times and to book your seat.

### Smoking

No smoking in any buildings, communal areas or the playground. If smoking outside, please dispose of your butts. If any evidence of smoking has occurred in any accommodation units a \$200 fine may be imposed.

### Speed limit

The speed limit within the Park is 10kph. Please respect this limit as pedestrians and children are always present.

### Visitors

All visitors must report to reception on arrival and must vacate the park by arrangement.

### WiFi

Available throughout the park.

## Staff's TOP picks Book all these fantastic trips & activities plus so much more with the friendly staff at reception.



## TOP 10 Club Card Membership – Local Discounts

 <b>Skydive Wanaka</b> 10% off video and photo packages	 <b>Skippers Canyon Jet</b> Free pick up & drop off	 <b>Family Adventures</b> Free photo pack worth \$45.00	 <b>Shotover Jet</b> Free Hat
 <b>Canyoning NZ</b> 10% off half or full day tours	 <b>Canyon Brewing</b> \$10.00 for your first pint when you present your TOP 10 Club Card	 <b>Southern Discoveries</b> 10% off all Southern Discoveries experiences, including wine tours, coach & cruises to Milford Sound.	 <b>Gantley's Tavern</b> \$10 off any drink or food purchase valued at \$50 or more* *Maximum one voucher per table/group

