

Waikanae Beach TOP 10 Holiday Park

First to see the new day. Welcome to our little slice of paradise.

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SAVE 10% at TOP 10 Holiday Parks (up to \$40 per stay)



SAVE \$\$\$ everywhere with 300+ member benefits



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Helpful Information

Reception Hours

Open 7 days: 8.00am - 7.00pm.

Check In/Out:

Check in time is from 2.00pm onwards. Check out time is 10.00am.

Visitors

Visiting hours are between 8:00am – 8:00pm. All visitors must sign in at the office prior to entering the Park. Please park visitor vehicles out on the road or in the surrounding car parks.

Communal Facilities

Communal facilities are for guests use only. The communal kitchens, laundry, games and tv rooms are closed from midnight to 4:00am daily.

Alcohol

If you are having refreshments, please be considerate of other guests by reducing noise and remaining inside your unit or site. Please do not walk around the Park with open bottles or consume alcohol in the playground, facilities or pool area. Any disruptive or intoxicated people may be asked to vacate the premises.

Behaviour/Conduct:

Reasonable behaviour and dress at all times. No gang patches, colours or insignia allowed in the Park.

Mail

If we receive mail for you, one of our staff will contact you to collect it from the office.

Pets

Pets are permitted on powered sites only with prior approval. Please contact the Park directly for more information.

Noise

Please be understanding and respectful to other guests by keeping the noise down between 10:00pm and 8:00am.

Pool Hours

Please note pool hours are subject to change, pool hours are on the reception window and the pool door.

Hire Hub

The hire hub is open long weekends and summer holidays between 10:00am and 6:00pm. All other times hire equipment can be hired through the office.

Rubbish

We take pride in our Park and its beautiful surroundings. Please use the bins provided for general waste only. We do ask that large household items such as camp chairs or tents are not disposed of in our bins.

Dump Station

This is located at the back of the park next to Block C.

Recycling

There are three recycling stations located throughout the Park. Please help the environment by separating and disposing your recyclables in the appropriate bins.

Damage

Please take care at all times. There is strictly no smoking in or around the units and any damages that may occur during your stay should be reported to the office.

Security

We ask you to take good care of all your personal belongings and keep them safe as we cannot take responsibility if they go missing.

Keys/Swipe Cards

Keep these in a safe place. There will be a charge for any keys or swipe cards lost.

Night phone

Please call 027 703 9215 or press the intercom button at reception if you require assistance after reception closes.

Laundry

All laundries are either coin operated, have a payment kiosk with eftpos facilities or a QR code to operate the machines, please follow the directions in the laundry rooms.

Games/TV Rooms

Sky TV, table tennis, internet and more to keep the kiddies (big & small) busy on a rainy day. Table tennis and ping pong balls are available in the office.

Internet

Unlimited free WiFi available to all paying guests. The network name and password is recorded on the front of this map.

Refunds

There are no refunds on early departure. If you would like any more information on our refund/cancellation policy please see the office for help.

USEFUL NUMBERS

Emergency Services 111

Gisborne Hospital 06 869 0500
Gisborne Police Station 06 869 0200
Gisborne Taxis 06 867 2222

Emergency Procedures

FIRE In the event of a fire, please evacuate your unit or site and assemble on the grass area on the beach front by the office. CALL 111 once you are safely in the assembly area.

EARTHQUAKE In the event of a prolonged earthquake, make sure you duck and cover. Possible threat of a tsunami: leave the park quickly but safely and get as far inland and as high up as you can.









Scan the QR code to view information about Park facilities & services



Password:

cycle hub

Absolute beachfront is the place to stay!