



Queenstown TOP 10 Holiday Park

We welcome you and we will do everything possible to ensure your stay is a comfortable and enjoyable one.

70 Arthurs Point Road, Queenstown, 9348,
New Zealand
T: +64 3 442 9306 / 0800 462 267
E: info@qtowntop10.co.nz
W: qtowntop10.co.nz

Join the TOP 10 Club and **SAVE 10%** right now!



SAVE 10% at TOP 10 Holiday Parks
(up to \$40 per stay)



SAVE \$\$\$ everywhere with 300+ member benefits



BIG SAVINGS on Interislander ferry travel and on-board purchases



BIG SAVINGS on Great Journeys New Zealand scenic trains



SAVE 10% at over 130 fully branded BIG4 Holiday Parks around Australia
(up to \$50 per stay)

JOIN ONLINE AT top10.co.nz

Guest Information

Accidents

Please report all accidents & incidents so that we can take the necessary action.

Bike Storage

Talk to reception to access this.

Boots

Please remove ski boots, tramping boots or dirty footwear before entering any buildings.

Cancellations

Reservations are only confirmed on receipt of at least one nights deposit per unit or site, with balance payable on arrival. A refund will be given if your unit or site is cancelled at least 24 hours prior to the arrival time of 2pm on the expected day of arrival, less a \$25 administration fee. If cancelled within 24 hours of expected arrival, cancellation fee equivalent to one night's stay will be applied. If an amendment results in shortening your

stay, no refund will be made, unless more than 24 hours' notice is given.

Conduct

To ensure all guests have a pleasant stay we expect common sense and consideration at all times, this includes a reasonable standard of dress and behaviour at all times. All alcohol is to be consumed on your site or in your unit. No noise between 10:00pm – 7:00am

Courtesy Shuttle

We offer a free shuttle into town. Please see reception for departure times and to book your seat.

Checkout

Checkout time is 10:00am. If you wish to stay additional nights, please see Reception before 9:00am.

Drying Room

Talk to reception to access this.

Emergency

In case of emergency contact reception immediately. After hours dial 111 on any phone – (public phone located outside communal dining/ kitchen area). Contact the Duty Manager by using the afterhours pager button located outside reception. Our address is 70 Arthurs Point Road, Queenstown.

Movie Room

Regular showing of great movies.

Pets

Pets are only allowed during certain times of the year and only with the express permission from the Managers and are NOT allowed in the accommodation or facilities. Arrangement for bringing a pet into the Holiday Park must be made prior to arrival.

Reception Hours

We are open from 8:00am – 8:00pm (hours may vary).

Security

Small items including money, passports and jewellery can be deposited into our safe at reception.

Smoking

No smoking in any buildings, communal areas or the playground. If smoking outside, please dispose of your butts. If any evidence of smoking has occurred in any accommodation units a \$200 fine may be imposed.

Speed limit

The speed limit within the Park is 10kph. Please respect this limit as pedestrians and children are always present.

Visitors

Report to Reception on arrival and vacate the Holiday Park by 9:00pm.

WiFi

Available throughout the park.

Staff's TOP picks

Book all these fantastic trips & activities plus so much more with the friendly staff at reception.



Queenstown Rafting



Shotover Jet



Skippers Canyon Jet



Shotover Canyon Swing



Skyline Gondola & Luge



TSS Earnslaw



Skydiving



Milford or Doubtful Sound Cruise



Fear Factory Queenstown



Canyon Brewing

TOP 10 Club Card Membership – Local Discounts



Skydive Wanaka
10% off video and photo packages



Skippers Canyon Jet
Free pick up & drop off



Family Adventures
Free photo pack worth \$45.00



Shotover Jet
Free Hat



Canyoning NZ
10% off half or full day tours



Canyon Brewing
\$10.00 for your first pint when you present your TOP 10 Club Card



Altitude
10% off all tours



Gantley's Tavern
\$10 off any drink or food purchase valued at \$50 or more*
*Maximum one voucher per table/group

PS Powered Site

UP Unpowered Site

Grass Sites

Hard Sites

Gravel Sites



Clothesline



Disabled Facilities



Hot Pool



Laundry



BBQ Area



Dump station



Kitchen



Drying Room /
Storage



Playground



TV Room



Bathrooms



Recycling



Dining



Showers



Giant Chess



Rubbish

TOP 10
Holiday
Parks
Superior

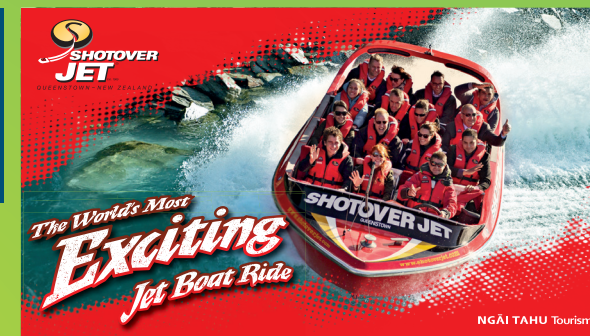
Queenstown
TOP 10 Holiday Park



WiFi Code: 4214



Scan the QR code
to view information
about Park facilities
& services



Book your trip at
reception today!

