

# Waitomo TOP 10 Holiday Park

Welcome to our Park

We hope that you have a quiet, relaxing, and enjoyable stay. To enjoy all that Waitomo has to offer, we recommend at least two days in this wonderful area. Your hosts: Emma & Guy

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# **Guest Information**

#### **Office Hours**

9am to 8pm (Summer) 9am to 6pm (Winter)

#### **Booking service**

Our reception staff can assist with advice and booking for all activities in Waitomo.

## Checkout

Checkout time is 10am on the day of departure. Please notify us before 10am if you wish to extend your stay.

# Day rate

All accommodation must be vacated by 10am, but a day rate (\$10 per person) is available if you wish to remain in the park and use other facilities. Day rate checkout time is 4pm.

#### Kitchen

Cooking equipment (pots, pans, cutlery, plates etc.) is stored in the office, and can be borrowed with a refundable bond of \$10 during office hours. The communal kitchen is closed for cleaning between 10am and 12pm.

# Laundry

Washing machines and driers require \$2 coins (money can be changed in the office during office hours). Detergent is included.

# Noise

Please be considerate of other guests on site. Excessive drinking and parties are not permitted, and noise is to be at a reasonable level at all times. Quiet hours are 10pm to 7am. If you are experiencing a problem with excessive noise or unreasonable behaviour, please advise management immediately (via the emergency phone outside the office). Tomorrow is too late.

#### Pets

Pets by prior arrangement outside of peak periods. Only guests staying on sites may be allowed to bring pets.

### Playground/trampoline

Children must be appropriately supervised when using playground equipment. Trampoline is strictly for children under 10 (max. 3 at a time.)

## **Powered sites**

All caravans and campervans must have a current Warrant of Fitness. Guests staying on powered sites in tents can connect to the power supply using a safety tested camping lead with RCD (residual current device).

#### Smoking

Smoking is not permitted in the communal block, units, or cabins. Please be considerate and find an area away from other guests to smoke.

#### **Swimming pool**

Open 9am to 8pm. This is an unsupervised pool and children must be accompanied by an adult at all times. Only to be used by registered paying guests.

### Torches/flashlights

Torches can be borrowed free of charge so that you can enjoy the evening Glowworm walk at Ruakuri Reserve.

#### Vehicles

Please keep your speed to walking pace only and be aware of children on the site.

### Visitors

Visitors are welcome, but must register at reception before entering the park. Their vehicles must be parked in the guest parking in front of reception. All facilities are for registered paying guests only.

#### WiFi

Wireless internet is available all over the site. To access the internet, connect to the 'Waitomo Top 10' network and follow the prompts on the login screen. The PIN for free WiFi is available at the office. Additional data can be purchased at the office or via the network login screen.

If you have a problem, please tell us. If you enjoyed your stay, please tell others!



