



# Ōmokoroa TOP 10 Holiday Park

Welcome to Ōmokoroa TOP 10 Holiday Park, where we have a real heart for the Bay of Plenty, the people and the environment. There is so much to do in the surrounding area and the peninsula which is a friendly coastal settlement.

165 Ōmokoroa Road, Ōmokoroa  
Tauranga 3114, New Zealand  
T: +64 7 548 0857 / 0800 525 699  
E: stay@omokoroa.co.nz  
W: omokoroa.co.nz

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and **SAVE 10%** right now!



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## Helpful Information

### Reception Hours

Open 7 days:  
9.00am – 9.00pm Peak Season and Public Holidays  
9.00am – 8.30pm Off Peak Season

### Check In/Out

Check in time: 2.00pm – 8.30pm.  
Check out time is 10am.

### Visitors

All visitors must report to Reception on arrival and are welcome to stay until 9.00pm.

### Communal Facilities

Communal facilities are for guests use only. The communal kitchens, laundry, games and tv rooms are closed from midnight to 4.00am daily.

### Alcohol

If you are having refreshments, please be considerate of other guests by reducing noise and remaining inside your unit or site. Please do not walk around the park with open bottles or consume alcohol in the playground, facilities or pool area. Any disruptive or intoxicated people may be asked to vacate the premises.

### Behaviour/Conduct

Reasonable behaviour and dress at all times. No gang patches, colours or insignia allowed in the park.

### Mail

If we receive mail for you, one of our staff will contact you to collect it from the office.

### Pets

Pets are allowed by prior arrangement only. Please contact the park prior to your stay to ask about bringing your pet.

### Noise

Please be understanding and respectful to other guests by keeping the noise down between 10.00pm and 8.00am.



### Pool Hours

The pool area is open everyday from 9.00am to 8.30pm (off peak season) or 9.30pm (peak season). This is excluding public holidays. Children under the age of 14 must be accompanied by a parent or guardian (16+) and children under the age of 3 must wear swim nappies. The largest pool is heated to 35°C and the hexagonal pool is heated to 37°C. The small circular pool is for adults only and is heated to 39°C. The general public (including guest's visitors) are able to use the pools for a small fee. Adults are \$10 and children are \$8.

### Rubbish

We take pride in our park and its beautiful surroundings. Please use the bins provided for general waste only. We do ask that large household items such as camp chairs or tents are not disposed of in our bins.

### Recycling

There are recycling stations located throughout the park. Please help the environment by separating and disposing of your recyclables in the appropriate bins.

### Dump Station

This is located beside the Men's toilets.

### Damage

Please take care at all times. There is strictly no smoking in or around the units and any damages that may occur during your stay should be reported to the office.

### Security

We ask you to take good care of all your personal belongings and keep them safe as we cannot take responsibility if they go missing.

### Keys/Swipe Cards

Keep these in a safe place. There will be a charge for any keys or swipe cards lost.

### Helmets

Children on bikes or scooters in the park must be wearing helmets.

### Night phone

For any emergencies after office hours, please phone either 0800 525 699 or 07 548 0857.

### Laundry

The laundry has two washers, two dryers and a washing tub, as well as an ironing board and iron. Both washers and dryers are coin-operated (\$3 for washing machines and \$4 for dryers) and washing powder can be purchased from Reception.

### Games/TV Rooms

The TV Room hosts a pool table, small library of books, a TV and a mini grandstand. There are card games and board games available at Reception, as well as cricket and other sports gear.

### Internet

Unlimited free WiFi available to all paying guests. The network name and password is recorded on the front of this map.

### Refunds

There are no refunds on early departure. If you would like any more information on our refund/cancellation policy please see the office for help.

### USEFUL NUMBERS

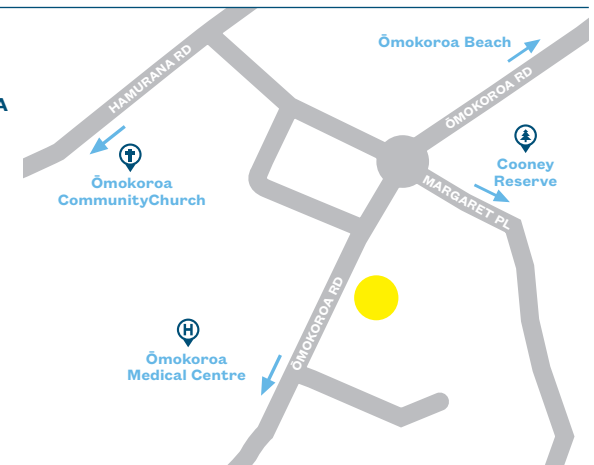
Emergency Services	111
Tauranga Hospital	07 579 8000
Tauranga Police Station	07 577 4300
Tauranga Taxis	0800 829 477

### Emergency Procedures

**FIRE** In the event of a fire, please evacuate your unit or site and assemble at the Assembly Point, found on the other side of this map. CALL 111 once you are safely in the assembly area.

**EARTHQUAKE** In the event of a prolonged earthquake, make sure you duck and cover. Possible threat of a tsunami: leave the park quickly but safely and get as far inland and as high up as you can.

Where  
to find us



- Amenities
- Cabins
- Motels
- Powered sites
- Powered Tent sites
-  Kitchen
-  Dining Area
-  Rubbish
-  Recycling
-  Waste station
-  Bathrooms
-  TV Room
-  BBQ Area
-  Playground
-  Laundries



**WiFi**  
Password: