



Paihia

TOP 10 Holiday Park

We pride ourselves on the high level of cleanliness our facilities have. We are committed to ensuring you have an enjoyable stay and are happy to assist with local knowledge and suggest ideas and activities to enhance your overall Bay of Islands experience.

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Safety Information

We ask for your co-operation so that your stay and that of other guest's may be an enjoyable one.

Site Safe

Please familiarise yourself and your children with the site layout along with the location of your accommodation. If you become separated from your child, please report to Reception immediately. The amenity area is unsupervised by site staff so children must always be properly supervised by a responsible adult. All children under 14 must always be accompanied by a responsible adult when on site. There is open water (e.g. the sea) near the site. The site will often play host to several wild birds. In the interests of their safety and yours, please do not feed them.

Pool

All children under the age of 15 must always be accompanied by an adult.

No glass in the pool area.

No running, diving, or bombing.

Open only during Reception Hours.

Accounts

Balance of accounts is payable on arrival. Payment must be made for the full time booked. Note: accommodation is non-refundable and non-transferable should guests decide to alter or leave before their scheduled departure date.

ARRIVAL TIME: 2:00pm

DEPARTURE TIME: 10:00am

Parking

Vehicles are to be parked on your booked site or in your allocated car park. Extra parking is available on the side of the Park access road.

Speed

Please help us keep the park safe. The speed limit is 5kph (walking pace).

When backing a trailer or boat you must use a spotter / safety person.

Conduct

We operate a no noise policy between 10:00pm and 7:00am. Excess drinking & parties are forbidden. Consideration must always be shown to other guests.

Cost of Damage

Damage to property or accommodation units will be recovered. Please notify Management immediately of any damage found upon arrival.

Pets

We operate a no pet's policy.

Rubbish

We encourage recycling of rubbish, please use the bins provided.

Linen

For our cabin guests, rooms are not serviced during your stay. If you wish to exchange tea towels, dish cloths, towels, or sheets this can be done prior to 10am each morning. (Daily unit servicing is available for an extra fee.)

Security

Lockers are available in the dining area, these lockers have a double 230v power point, and a padlock is available at reception during reception hours.

Internet

Free Wi-Fi is available in most areas of the Park. There are 2 access points, *Beachside 1* and *Beachside 2*.

Password: **beachside**

Kitchen Utility Kit

This kit includes pots, pans, plates, and cutlery. This is available for hire from reception.

Damage To Your Property

Paihia TOP 10 Holiday Park accepts no liability for loss or damage to guest's property while on the premises.

Emergency

In an emergency call 111. Raise the alarm (alarm bell outside reception)

For all emergencies **except** Tsunami the muster point is by the boat ramp. Ensure all members of your group are present, inform the onsite manager (Hi-vis vest).

Tsunami

In the event of Civil Defense Tsunami alarm, muster by the rubbish station on the access road into the park.

After Hours Emergency

There may not be a staff member on site outside reception hours.

In an emergency call 111.

Raise the alarm (alarm bell outside reception).

There is also a phone outside reception.

Duty Manager: 0800 4027678 (NZ phones only) or +64 9 4027678.

For security or nuisance issues call duty manager.

For general enquiries, booking tours etc, talk to our friendly staff, during reception hours.

Reception Hours

9:00am – 6:00pm

Hours may be extended in summer months.

SITE #



Paihia

TOP 10 Holiday Park

- Superior Cabin
- Family Cabin
- Kitchen Cabin
- Small Tent Sites
- Bathrooms
- TV Room
- Laundry
- Kitchen
- BBQ
- Herb Garden
- Fish Station
- Swimming Pool
- Recycling
- Bike Storage
- Children's Playground
- Kayaks
- Boat Ramp
- Dump Station
- Walkway
- Sandpit
- Chess Board

