

# Whanganui River

## TOP 10 Holiday Park

Your hosts, Ben & Jeannie, welcome you and wish you an enjoyable stay. Please read our park information and rules as detailed on the right. If we can be of any assistance, please do not hesitate to ask.



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### Reception Hours

Summer: 8:30am–8:00pm;  
 Winter: 9:00am–6:00pm

Reduced hours on Christmas Day to  
 allow everyone some family time.

### Arrival/Departure

Check in is from 2:00pm and check out  
 is by 10:00am prompt on departure  
 day please (unless otherwise arranged  
 in advance).

### Vehicles

Driving speed within the park is walking  
 pace only – please always look out for  
 children. Please park in your allocated  
 space only. For additional vehicles  
 please ask in Reception for the best  
 parking option.

### Noise

Please respect the comfort of all other  
 guests in the park with regards to noise  
 levels. Absolute quiet between 10:00pm  
 and 7:00am please.

### Children

All children under 14 must be supervised  
 by an adult in all areas of the park,  
 including the Pool, Playgrounds, Jumping  
 Pillow, Games Room and when on the  
 roads within the park. Parents/guardians  
 are responsible for the safety and  
 behaviour of the children in their care.

### Swimming Pool

The Swimming Pool is open and heated  
 from the end of September to Easter.  
 Open during Reception opening hours.  
 No child under 14 is allowed in the pool  
 area without a supervising adult aged  
 18+ inside the fenced area. Children  
 under 5 must be actively supervised. The  
 main pool is 1.35m deep throughout. No  
 “Bombing” or “Manu” in the pool please.

### Spa

Private Spa session is \$15 for 30 minutes  
 and seats up to 5 people at a time.  
 Please book in advance in Reception.  
 Please shower before entering the spa  
 and leave the spa in the condition you  
 would hope to find it. No child under 16 is  
 allowed in the spa without a supervising  
 adult aged 18+.

### Games Room

Wide range of arcade style machines.  
 \$1 or \$2 coins required. Children must  
 be supervised.

### BBQs

We have 3 communal BBQ areas in the  
 park. Free to use. Please clean after use  
 ready for the next guest.

### Shop

We have fresh Barista Coffees and  
 a range of grocery items available in  
 Reception, plus some toys, ice creams  
 & drinks. Vending machines for drinks,  
 snacks and ice creams are also available  
 in the Communal areas.

### Recycling

Recycling and rubbish bins are located  
 next to the Games Room and on  
 the main communal decking. Please  
 help us by separating your recycling  
 appropriately. Thanks.

### Visitors

Visitors are limited to max 4 people  
 per booking and should be booked in  
 advance. (When the park is at capacity  
 we will be unable to admit visitors,  
 sorry). \$7 entry fee per person. Visitors  
 must register in Reception *before*  
 entering the park. Guests admitting  
 unregistered visitors may be asked  
 to leave without refund. Guests are  
 responsible for the conduct of their  
 visitors. Visitors should leave by 7pm.

No visitors permitted Christmas week,  
 New Years or Easter Weekend.

### Pedal Trikes

Trikes can be hired from reception.  
 \$5 for 30 minutes. Children must be  
 supervised. Only for use within park  
 grounds.

### Kayaks (Unguided Trips)

\$25 per person for 1 hour  
 \$40 per person for ½ day or 5km trip  
 Book in Reception. Tide & weather  
 dependent.

### Bikes

\$30 for half day, \$50 full day, per person.  
 Daylight hours only. Helmets  
 must be worn.

### Pets

Pets are allowed by pre-arrangement  
 in Camping areas ONLY. No pets  
 allowed when staying in Roofed  
 Accommodation. Pets must be on leads  
 at all times. No pets permitted inside  
 any building. No fouling in the park. No  
 nuisance behaviour.

### Smoking/Vaping

Smoking or vaping is not permitted  
 inside any building, accommodation,  
 children’s play areas or swimming  
 pool area.

### Use of Facilities

Guests use all park facilities at their  
 own risk. The park accepts no liability  
 for losses or damages caused by  
 3rd parties.

### For Everyone’s Comfort and Safety

Guests found to be breaching park  
 rules regarding smoking, pets, noise,  
 visitors, supervision of children or  
 exhibiting unacceptable behaviour may  
 receive a fine and/or be asked to leave  
 without refund.

### WIFI

Connect to Whanganui River TOP 10.  
 Provided by HQ WiFi (0800 HQWIFI)

**WIFI CODE: 4214**

*Thank you for choosing to stay at  
 our Holiday Park.*

**ENJOY YOUR STAY!**

Check-out strictly 10am please



# Whanganui River

TOP 10 Holiday Park

- Boat Ramp
- Outdoor Dining
- BBQ
- Dining Room
- Kitchen
- Laundry
- Disabled Facilities
- Family Bathroom
- Bathrooms
- Showers
- SKY TV
- Swimming Pool
- Games Room
- Playground
- Recycling
- Dump Station



GLAMPING TENTS