



Pohara Beach TOP 10 Holiday Park

Welcome to Pohara Beach TOP 10 Holiday Park. A holiday park for everyone on the safe, sandy beach of Pohara, Golden Bay at the top of New Zealand's South Island.

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SAVE 10% at TOP 10 Holiday Parks (up to \$40 per stay)



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EMERGENCY SERVICES

Fire / Police / Ambulance: Dial 111 Golden Bay Medical Centre: Ph 03 525 0060 (24 hour service)

Takaka Dental Centre: Ph 03 525 8340 TDC Noise Control: Ph 03 525 0020

Holiday Park Guidelines

Just a few things you need to know to enjoy your stay!

Reception Hours

Summer: 8.30am - 8.00 pm **Winter:** 9.00am - 5.00pm

Check in/out

All parties must report to the reception on arrival. Late arrivals will only be permitted by prior arrangement.

Check in's: Sites and Accommodation units 2pm onwards

Check out's: By 10am on day of departure, if you require a later departure you are welcome to stay another night please contact the office.

Emergency

In the event of an emergency dial 111 and then immediately contact the office/ manager. In event of a Civil defence event - If you hear a continuous on-off siren, evacuate the campground to the assembly point or head to higher ground as highlighted in red on the map.

Security

Safely store your belongings, lock doors and close windows when not around your site. Please report any suspicious behaviour to the office/ Park management.

Speed

A maximum limit of 8km applies on all roads in the campground. Please watch out for children and bikes, they are unpredictable.

Visitors

Visitors must report to reception on arrival and depart by 10pm. Visitors' cars are to be parked out on the road and not in the campground.

Children

Parents or caregivers are responsible for children at all times. Children under the age of 6yrs old must be accompanied to all facilities.

Bikes

Push bikes are allowed between 7am and 8pm and helmets must be worn at all times. Anyone breaking these rules will have their bikes confiscated until the day of departure. The hours we allow for biking in our park are for everyone's safety and are non-negotiable.

Facilities

Wifi: Our site has a brand new WiFi network throughout the park. Free unlimited WiFi is available to all full paying guests.

TV Room: Sky TV available in the Lounge.

Kitchen: Shared kitchen facilities available.

BBQ Areas: Situated in both B & C blocks.

Disabled Bathroom: Is situated in the main toilet block.

Showers: All showers have \$1 coin charge for 6 minute shower.

Dump stations: Dump stations are located as shown on our map at A & B Blocks.

Activities

Playground: The Playground and Jumping Pillow are available for use between 8am - 9pm.

Chess Set: Large chess set for use between 8am - 9pm.

Table Tennis: Available in TV room. Equipment hired from office.

Hireage / Purchases

Electrical Leads: Available for hire/purchase at reception.

Cooking utensils: Available for hire at reception.

Most hires have a Bond requirement, which is returned upon undamaged and cleaned items being returned to the office.

Cleanliness

Please treat our property with pride and respect. Leave all facilities as you found them – neat and tidy, and please report any damage or condition that needs management's attention.

Cooking – in consideration of other guests we do not allow cooking of seafood, curries or other spicy/oderifious foods in units or the shared and confined kitchen.

Recycling – Please use our designated recycling centres as intended, separating items into the correct waste containers so we can all do our bit for the environment.

Dump stations and Bathrooms – DO NOT put sanitary pads, nappies or other objects down the toilets or dump stations. Use the appropriate rubbish bins provided.

Laundry

Washing machines take $2 \times \$2$ coins and $1 \times \$1$ coin = \$5 charge

Dryers are \$2 for 20 minutes.

BBQ's

Are available free of charge. Please clean after use and inform reception if the gas bottle is empty.

Fires

No braziers open fires (includes candles, fireworks and flamed BBQ fires) are permitted on the premises and any fires on the beach must have a permit issued by FENZ and our office notified.

Conduct, Noise, Disturbance Policy

We are a campground and accommodation provider for everyone. Please don't put us in the position where we have to deal with complaints from other users about you and/ or your guests behaviour. If you are having fun at the expense of others, then you need develop an awareness around your own behaviour and actions. Failure to do this, results in us asking you to leave without any refunds.

- Noise policy Quietness between 10.00pm and 8.00am.
- No Smoking Policy No smoking is allowed in units or around camp facilities.
- No Drugs are permitted. The matter will be reported to Police and you will be asked to leave without warning.
- Alcohol Excessive drinking and party's/ noise are forbidden - you will be asked to leave without warning.
- No Bad language or swearing at all times.
- · Reasonable behaviour and dress standard at all times.
- Consideration to all other guests must be shown at all times.

Damages/Cleaning Policy

Wilful or accidental damage: A guest will be responsible for any damage to the unit/cabin/property, loss of property or income. These costs include:

- The direct repair costs
- The daily accommodation costs at carded rates, until the room is able to be let.

Additional cleaning: We reserve the right to charge an additional cleaning fee of \$200 per night if the condition of the room has been left in an unsatisfactory condition requiring extra cleaning.

Dog Policy

- Dogs are **not** permitted between 1st December and 28th February. Outside of these dates dogs are welcome once declared and approved by management and must be kept in the designated dog area.
- They are not to be left on site without their owners if you go out, your dog goes with you.
- A \$50 charge applies to any undeclared dogs and you risk being asked to leave.
- Dogs are not permitted in any units.
- All dogs must be on leads at all times. You must have a bag and collect any droppings and place in rubbish bins, at all times.
- Your dogs must not cause noise or other nuisance events. Please ensure you can control your dog to avoid the embarrassment of management asking you to leave.
- · No cats are permitted.





